

**Privacy Policy**

**Purpose for Collection and Use of Personal Health Information (PHI)**

We collect, use, and disclose PHI only for the purposes of identifying the appropriate service needs as well as:

- Collecting relevant information contained in the records maintained by the organizations associated with The Access Point Northwest.
- Making referrals to the associated agencies for services, and to fulfill other purposes required or permitted by law.
- Sending this application to any agencies that will be providing services.
- Disclosing the PHI to a person or organization other than those associated without consent in limited circumstances required by law, such as emergencies of child welfare concerns.
- Use of de-identified PHI about applicants to plan and deliver services, for program evaluation, for statistical purposes, and for reporting to our funders.

**Privacy Officer**

If there are any questions or concerns about privacy, please contact our Privacy Officer with The Access Point Northwest at (807)-683-8200. If there are still concerns, please contact the Office of the Information and Privacy Commissioner at 1400-2 Bloor St E, Toronto, ON M4W 1A8, (416) 326-3333.

**Referral Process**

**Please check each of the requested services and fill out the pages for those services (listed in parentheses).**

**To withdraw the application, please contact (807) 624-3482.**

- Case Management** (Page 1, 2, 3, and 5).
- Supportive Housing** (Page 1, 2, 3, and 5).
- Outpatient Mental Health** (Page 1, 2, and 3 - may be **completed only by a physician or nurse practitioner**, or with the authorization of a physician or nurse practitioner).

I declare that the **primary care provider** \_\_\_\_\_ is aware and in agreement with the referral.  
(Name of the PCP)

**The following referrals can only be completed by the primary care provider:** \_\_\_\_\_  
(Billing or College Number)

- Diagnostic Assessment or Medication Review** (Page 1, 2, 3, and 4).  
*Applicants whose primary care provider is in a **shared mental health care designated site** will receive psychiatric services on that site. Please contact (807) 624-3419 for further information.*
- Chronic Pain Management** (Page 1, 2, and 6).

**Declaration and Consent**

- I have done my best to ensure that all information provided on this application is correct.
- I have discussed this application with the applicant and obtained the applicant's knowledge and voluntary consent to make this referral.
- The applicant consents to the collection, use, and disclosure of the personal health information provided.
- The applicant understands that the personal health information provided on this application may be shared by relevant agencies included with The Access Point Northwest.
- The applicant consents to The Access Point Northwest to access medical records relevant to this application.
- The applicant consents that if the application is not accepted, it can be forwarded to a program outside The Access Point Northwest.

Name of Referrer: full name with credentials Agency/Department: \_\_\_\_\_

Contact Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

**Please attach any relevant consult letters, test results, or other pertinent medical records.**

**Contact Information** (paste label over top of this section)

First/Given Names(s): \_\_\_\_\_ Last Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Can leave message?  Yes  No  
 Alternate Number: \_\_\_\_\_ Can leave message?  Yes  No  
 Email: \_\_\_\_\_ Preferred Language: \_\_\_\_\_  
 Date of Birth: \_\_\_\_\_ month / day / year Health Card #: \_\_\_\_\_  
 Gender:  Female  Male  Other Indigenous?  Yes  No

**Medical Contact**

Does the applicant **have a primary care provider** (physician or nurse practitioner)?  Yes  No  
 Name: \_\_\_\_\_ Agency/Clinic: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

**Existing Supports**

If the applicant is currently working with any **other service providers**, please list below:

Agency 1: _____	Agency 2: _____
Contact Name: _____	Contact Name: _____
Contact Number: _____	Contact Number: _____

Does the applicant have access to an **Employee Assistance Program**?  Yes  No  
 Has the applicant been referred for **other mental health programs**?  Yes  No

**Reason for the Referral**

*Please briefly describe the **reason(s) for the referral**, including any **clinical questions, diagnoses, description of symptoms, requested services, support needs, etc.***

Primary Symptom: \_\_\_\_\_ Secondary Symptom: \_\_\_\_\_

### Mental Health Risk Factors

To what degree is the applicant's daily **function impaired** by these symptoms?  Mild  Moderate  Severe

Does the applicant have a chronic **history of mental health** problems?  Yes  No  Not Sure

Is there a **formal diagnosis** of mental illness (if yes, please answer below)?  Yes  No  Not Sure

Primary diagnosis:

Secondary diagnosis:

Has the applicant **recently experienced psychosis**?  Yes  No  Not Sure

**First experience** with psychosis?  Yes  No  Not Sure

Is **excessive recreational drug, alcohol use, or gambling** a concern?  Yes  No  Not Sure

Is this referral for **addictions treatment**?  Yes  No

Is there **current involvement** with an addictions treatment program?  Yes  No

Is there involvement with a **methadone program**?  Yes  No

Has the applicant had **suicidal thoughts** in the past month?  Yes  No  Not Sure

Has a **plan** to suicide?  Yes  No  Not Sure

Has **attempted** to suicide in the past month?  Yes  No  Not Sure

Does the applicant have a history of **aggressive or destructive behaviour**?  Yes  No  Not Sure

Has the applicant been to the hospital in the past year **due to mental health**?  Yes  No  Not Sure

Is the applicant currently in/or discharged in the past month from the **hospital inpatient mental health program** (Adult Mental Health)?  Yes  No  Not Sure

**If female**, is the applicant pregnant or has recently (24 mo.) given birth?  Yes  No

Is **peri-partum depression** a concern?  Yes  No  Not Sure

Is the applicant **currently homeless or at risk** of becoming homeless?  Yes  No

Are **family/relationship issues** affecting the applicant's mental health?  Yes  No

Are **socioeconomic issues** affecting the applicant's mental health?  Yes  No

Is this applicant **transitioning from a youth mental health** program (check any that apply)?

Child and Adolescent Psychiatry

Children's Centre Thunder Bay

Dilico

### Other Illness/Disability

Does the applicant have any other illness/disability (check any that apply)?

**Concurrent Disorders** (substance dependence with mental illness.)

**Dual Diagnosis** (developmental impairment with mental illness.)

**Currently receive service(s)** through DSO (Developmental Services Ontario)?  Yes  No

**If no**, has an application been submitted?  Yes  No

**Neurological** (head/brain injury, epilepsy, cognitive disorders etc.)

**Active medical condition:**

Auto-immune Condition

Cancer

Cardiac Disease

COPD

Diabetes

HIV

HEP

HTN

Stroke

**Other chronic illness, physical disability, or sensory loss/deficit:** \_\_\_\_\_

**Diagnostic Assessments**

Does the applicant require a **diagnostic assessment** (check any that apply)?

**Diagnostic Clarification:**

What are your current diagnostic impressions?

**Cognitive Assessment:**

What is your specific referral question?

**Neuropsychological Assessment** (psychology):

What is your specific referral question?

**Medication Review**

Does the applicant require a **medication review**?  Yes  No

If the applicant is **currently taking ANY medications**, please indicate below, or attach a medication list.

Medication	Dosage\Frequency

**Additional Information**

Is this a psychiatry referral for an inpatient currently at St. Joseph's Hospital?  Yes  No

If the applicant has **had a psychiatric assessment/medication review done in past year**, please include the consult letter and summarize the reasons for re-assessment below:

Is this assessment **required for third party reasons** (i.e. Insurance, WSIB, Custody, Licensing)?  Yes  No

If yes, please summarize the reasons for assessment:

**Case Management and Housing Demographics**

What is the applicant's primary **source of income**? \_\_\_\_\_

What is the applicant's **secondary** source of income? \_\_\_\_\_

What is the applicant's **estimated monthly income**? \_\_\_\_\_

What is the applicant's **employment status**? \_\_\_\_\_

What is the applicant's **level of education**? \_\_\_\_\_

Does the applicant have **any dependents**?  Yes  No  Not Sure

What is the applicant's **marital status**? \_\_\_\_\_

**Housing Preferences**

Does the applicant require a **stair free or wheelchair accessible** unit?  Yes  No

Would the applicant **live in a shared accommodation** (house or apartment)?  Yes  No

Does the applicant require any of the following (check all that apply)?

Requires non-clinical case management  Requires clinical case management

Require non-clinical 24/7 support  Requires clinical 24/7 support

*Please describe if the applicant has any medical or other needs:*

**Support Needs**

*Please indicate what areas of support the applicant would need from the list below:*

<b>Housing:</b>	<b>Health and Wellness:</b>	<b>Food and Nutrition:</b>	<b>Finances:</b>
<input type="checkbox"/> Assistance Maintaining Home	<input type="checkbox"/> Managing Mental Illness	<input type="checkbox"/> Nutrition and Diet Info	<input type="checkbox"/> Financial Management
<input type="checkbox"/> Hoarding/Diogenes	<input type="checkbox"/> Managing Physical Illness	<input type="checkbox"/> Shopping	<input type="checkbox"/> Access to Financial Supports
<b>Social Support:</b>	<input type="checkbox"/> Managing Medication	<input type="checkbox"/> Assistance with Meal Prep	<b>Legal:</b>
<input type="checkbox"/> Community Involvement	<input type="checkbox"/> Managing Addiction	<input type="checkbox"/> Need Meals Delivered	<input type="checkbox"/> Legal issues
<input type="checkbox"/> Marital/Partner Issues	<input type="checkbox"/> Coping with Illness in Family	<b>Daily Activities:</b>	<input type="checkbox"/> Self-advocacy/Legal Rights
<input type="checkbox"/> Family Relationship Issues	<b>Maintaining Safety:</b>	<input type="checkbox"/> Using transportation	<b>Employment and Education:</b>
<input type="checkbox"/> Overcoming Isolation	<input type="checkbox"/> Avoid Unsafe Situations	<input type="checkbox"/> Adding structure to the day	<input type="checkbox"/> Education
<input type="checkbox"/> Social and Peer Support	<input type="checkbox"/> Self-Harm	<input type="checkbox"/> Developing Daily Living Skills	<input type="checkbox"/> Improving Employability

**Past Supports**

If the applicant worked with any **other service providers in the past**, please list below:

Agency 1: \_\_\_\_\_ Agency 2: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_

## Chronic Pain

**Date of on-set** of the pain:       month / day / year      

Is the applicant **medically stable**?  Yes  No

Are there any barriers to learning?  Yes  No

Are there any barriers to working in groups?  Yes  No

Able to **participate in aerobic/muscle strengthening** exercise?  Yes  No

Does the applicant have a **history of chronic mental health** problems?  Yes  No

To what degree is the applicant's daily function impaired by pain?

- Mild** (intermittent difficulties at home/work)
- Moderate** (on-going difficulties at home/work, social activities, and psychosocial symptoms)
- Severe** (unable to work, no social activities, severe/persistent psychological symptoms)

*Please describe any restrictions for exercise and any medical conditions that would pose a barrier to participation in the program:*

  
  
  
  

**Interventions Requested:**

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li><input type="checkbox"/> Diagnostic clarification</li> <li><input type="checkbox"/> Counseling/psychotherapy</li> <li><input type="checkbox"/> Psychosocial interventions</li> <li><input type="checkbox"/> Pain self-management education</li> <li><input type="checkbox"/> Anesthesia intervention</li> <li><input type="checkbox"/> Clinical questions: _____</li> <li><input type="checkbox"/> Other: _____</li> </ul> | <ul style="list-style-type: none"> <li><input type="checkbox"/> Medication consultation</li> <li><input type="checkbox"/> Psycho-educational groups</li> <li><input type="checkbox"/> Sleep strategies</li> <li><input type="checkbox"/> Strategies to improve physical function</li> </ul> |
|---|---|

**Requirements for Triage** (relevant to reason for referral), please include:

- Medical history (co-morbidities).
- Copies of specialty consultations/pending appointments.
- Past/pending investigations.
- Copies of diagnostics (CT scans, MRIs, X-rays).
- Consultations/imaging outside of Meditech EMR.
- Last year of lab work.
- Description of current management plan (please include all current prescribed medication).

*Additional comments:*